



County of Los Angeles CHIEF EXECUTIVE OFFICE

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WILLIAM T FUJIOKA
Chief Executive Officer

July 28, 2009

To: Supervisor Don Knabe, Chairman
Supervisor Gloria Molina
Supervisor Mark Ridley-Thomas
Supervisor Zev Yaroslavsky
Supervisor Michael D. Antonovich

From: William T Fujioka
Chief Executive Officer

Board of Supervisors
GLORIA MOLINA
First District

MARK RIDLEY-THOMAS
Second District

ZEV YAROSLAVSKY
Third District

DON KNABE
Fourth District

MICHAEL D. ANTONOVICH
Fifth District

CHILD SUPPORT SERVICES DEPARTMENT – COLLECTIONS PERFORMANCE

This is to recognize and congratulate the Child Support Services Department (CSSD) for exceeding the federal performance standards in the areas of current support and arrears collections. Performance benchmarks for counties have always been set at 50 percent in both current support and arrears. It was thought because of the size of Los Angeles County, it would be impossible to reach this standard.

We are very proud of the great achievements made by CSSD in the following areas:

- Current support collections for the month of June reached 52.55 percent;
- Year-to-Date cumulative current support collections are at 50.12 percent which is 2.76 percent higher than last year at this same point, a 5.83 percent change in performance. This is the highest cumulative percentage ever reached in the history of the Department; and
- Arrears support collections are at 50.37 percent. This is 4.57 percent over last year (45.80 percent) at this time, a 9.98 percent change in performance.

Steven Golightly and ALL CSSD staff have done an exceptional job in this extremely important service.

WTF:SRH:MS
RMG:cvb

c: Steven Golightly, Director, Child Support Services

MEMO TO EACH SUPV – CSSD COLLECTIONS.doc

"To Enrich Lives Through Effective And Caring Service"

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